

**WRITTEN QUESTION TO THE MINISTER FOR ECONOMIC DEVELOPMENT
BY THE DEPUTY OF ST. JOHN
ANSWER TO BE TABLED ON TUESDAY 20th APRIL 2010**

Question

“What action, if any, is the Minister taking to ensure that all licensed telephone operators are taking steps to prevent the travelling public from falling foul of incurring large roaming charges?”

Does the Economic Development Department maintain any statistical records relating to such charges, and if so, how many local residents have been faced with large roaming charges over the last 12 months giving details broken down by each licensed operator?”

Answer

Data roaming charges are currently unregulated in Europe – both at the EC and country level – although it is a subject receiving increased attention in many countries. Currently in Jersey at least one operator, Jersey Telecom, sends users a text-message warning when their data usage charge exceeds €50.00. In addition, the JCRA has produced an information guide to help consumers avoid incurring excessive data roaming charges while abroad. This brochure can be found on the JCRA’s website which I will distribute to members later today.

Neither EDD nor the JCRA maintain statistical records in this regard.